

Talking with your neighbors about hosting.



Every time you welcome a traveler into your space, you're also welcoming them to your neighborhood, your apartment building, or the public park down the street. People who live in your community can also be part of your guests' experiences—that's why being a [responsible host](#) means being a considerate neighbor. Here are a few things to consider when talking with your neighbors about hosting on Airbnb.



Introduce people to the Airbnb community

Remember that your neighbors may have never heard of Airbnb, so it may seem unusual that you're sharing your space with travelers. If you want to introduce them to the global Airbnb community, here are some quick facts to share:

- Hosts are sharing spaces in more than 190 countries and 35,000 cities
- Over 50 million guests have traveled using Airbnb around the world
- Over 1.5 million listings are available for travelers



Describe Airbnb's trust and safety features

If your neighbors haven't used Airbnb, they may not know how we work to help keep the community safer. They may be comforted to learn about Airbnb's [trust and safety resources](#), the reviews you use to make your hosting decisions, and the various ways travelers can verify their ID. You can also explain that Airbnb offers a [\\$1 million host guarantee](#) for every qualifying reservation, and [\\$1 million host protection insurance](#). If you live in a community that is governed by an HOA, the host protection insurance can extend to them, through you as a host.



Be proactive with your neighbors

Don't wait until your neighbors meet your guests to tell them that you're hosting. Consider introducing yourself, letting them know you're sharing your space, and showing them your listing page. Tell them about the types of guests you host, the house rules you enforce, and how you manage guest arrivals and departures. Knowing more about you and how you host can help them feel comfortable, and show them you're responsible, caring and respectful. This will also give you the chance to answer their questions and address their concerns.



Highlight your focus on safety

Show your neighbors that you care about the safety for your guests and your building. Tell them about what you're committed to as a host, such as:

- Carefully considering the guests who stay in your home, based on their profile information and trip plans
- Giving each guest a copy of the building rules, emergency contact information, and details about the locations of fire extinguishers, emergency exits and evacuation maps
- Providing a working smoke and carbon monoxide detector



Offer to provide advance notice

You may want to offer to provide advanced notice to your neighbors, so they're not surprised when you have a guest. Letting them know ahead of time may address any concerns they have about parking, or seeing new faces in the elevator.